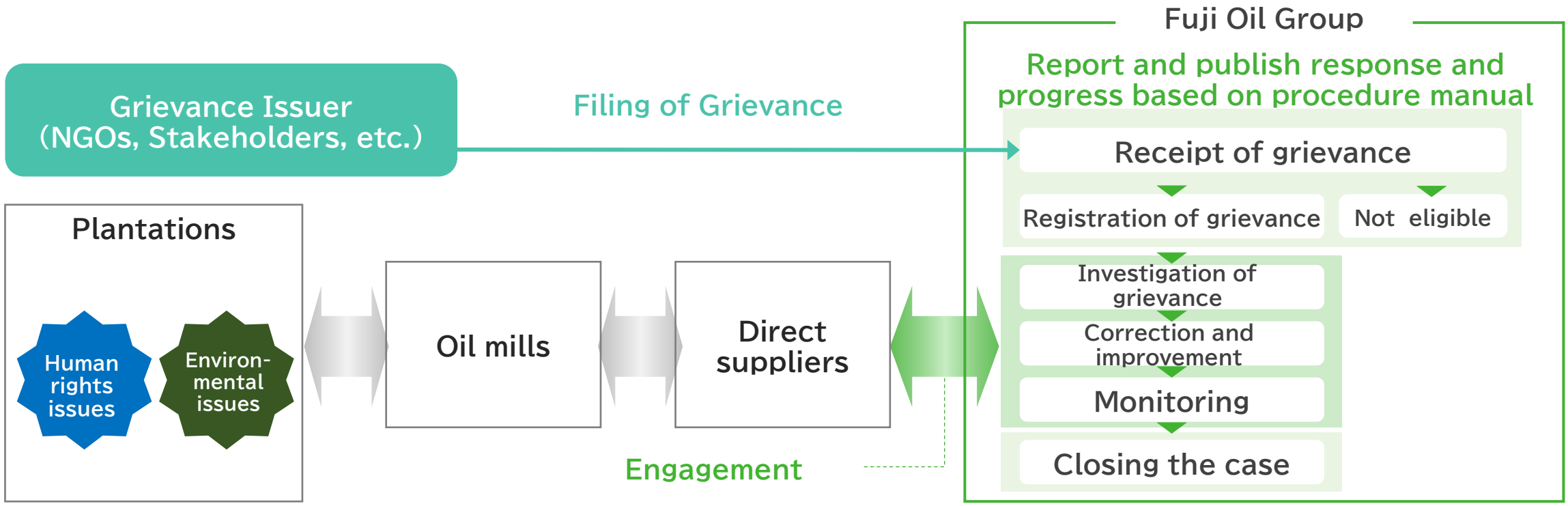

Grievance Issuer
(NGOs, Stakeholders, etc.)
Filing of Grievance
Fuji Oil Group
Report and publish response and progress based on procedure manual
Receipt of grievance
Registration of grievance
Not eligible
Investigation of grievance
Correction and improvement
Monitoring
Closing the case
Plantations
Human rights issues
Environ-mental issues
Oil mills
Direct suppliers
Engagement