

Fuji Oil Grievance List

This is a list of grievances which have been registered by Fuji Oil in accordance with our grievance procedure based on Fuji Oil Responsible Palm Oil Sourcing Policy.

The next update of this list will be in June 2025.

No.	Parent Group Name	Supplier Name	Type of Grievance	Case Status	Year received	Month received	Response & Progress
1	Golden Agri-Resources/Sinar Mas	Agrolستاني Sentosa	Environmental	Closed	2025	Jan	Direct supplier has conducted a thorough field investigation in alignment with their responsible sourcing guidance & sustainability commitments. Chronology information & formal written commitment to restoration activities, including a time-bound action plan, document of immediate actions taken on-site (installation of conservation area signage & commencement of rehabilitation activities) have been provided. HCV/HCS assessment was completed with "Satisfactory" status in May 2022. The clearance location is located in the HCV area of the Kerangas Forest Ecosystem. Time-series analysis showed that alleged location had been cleared in 2014, then wasn't developed for a while so it turned into natural regrowth of young shrubs stage which was then cleared in last Q4 2024. The company is committed to preventing deforestation in managed areas & will not purchase FFB from areas confirmed as deforestation.
2	Golden Agri-Resources/Sinar Mas	Agrolستاني Sentosa	Social	Closed	2022	May	T1 supplier is aware of the Gecko report before it is published and has released several statements regarding the Gecko allegations. A summary of our direct supplier's response for PTALS: The smallholder's plantation initiative is a long and complex process that involves the sign-off and cooperation of the respective stakeholders: smallholders, government authority, etc. T1 supplier is operating in full compliance with the laws and regulations of Indonesia and is committed to the plasma initiative which they have been investing in other ways to speed up the process. PT Agrolستاني Sentosa: the smallholders are likewise participants and involved in the initiative, therefore the perception of the smallholders waiting for the company to develop the plasma smallholder's plantation made by Gecko is incorrect. The development was also delayed because the land allocated for plasma was found to be inconsistent with the government's land-use planning. T1 supplier, PT ALS, the community, and the government have identified another area and this requires modifying the legal process. The delay is in addition to the covid-related travel restrictions. They have also informed the local government of the requirement. As of 23 May: The HCV/HCSA assessment for PT Agro Lestari Sentosa in Gunung Mas was completed and at the moment, and they are conducting NPP internal verification. T1 supplier hopes to pass the RSP0 procedures by the end of 2022 and finalize the plasma agreement with the communities.
3	AgroPalma	AgroPalma	Social	Monitoring	2022	Mar	T1 supplier #1: 29 Mar 2022 - Agropalma is entering our supply chain indirectly via spot market purchases. Mills entering our supply chain via spot market transactions often only appear a handful of times during the year (usually as one mill in a long list of mills associated with a delivery). Unfortunately, we don't have much leverage on these mills due to the nature of these transactions. That being said, we are monitoring this issue and will let you know if there's any new development on this front. T1 supplier #2: 29 Mar 2022 - Not physically linked to Agropalma as the oil is supplied to us from supplier through T1 supplier. T1 supplier #3: T1 supplier #3 - Some points mistakenly mentioned in the article by CR, on Mar-22, which addressed a decision against the company, in a labor lawsuit, and the recent occupation of land by Agropalma, on the banks of the Acar River, in Par4. On the first point, the aforementioned public civil action, filed in 2019, was based on facts that do not match the reality experienced by our employees, and ended up resulting in conviction. The decision is not final, an appeal will be filed and will be presented by the company, as it understands that the determinations of labor legislation and providing adequate conditions for the execution of the work, which is confirmed by several decisions of this same Court, reiterating the dismissal of compensation claims for inadequate working conditions, filed in individual claims. As for the recent occupation of lands, we emphasize that the relationship with communities is at the heart of our sustainability strategy and we have helped them to develop. All of our lands were acquired in good faith from their legitimate owners and possessors, including with the confirmation of documentation by the competent bodies at the time of acquisition. Unfortunately, decades after the purchase, notary flaws were found that compromised the legitimacy of the land documentation of some properties. As soon as we became aware of the problem, we contacted the competent bodies and asked for the cancellation of registrations, in addition to starting the process of land regularization, as determined by law. Unfortunately, on Feb 6 a group of people took advantage of this to enter a non-vestiture area and declared that they were establishing housing in the place claiming ownership of the land. Agropalma took measures to prevent further invasions, at the same time as it sought its repossession through judicial channels, but never used or allowed attitudes that implied physical violence against any person. The agreements established at the conciliation hearing on Feb 17, for the repossession of land, are being strictly complied with by Agropalma. We understand from our supplier that the judiciary system in Brazil has different stages before the conclusion and closure of the process. A first decision is issued by a single judge, but there are conditions for an appeal, which in the next stage will be judged by a collegiate body, as the facts reported in the action do not match the truth. The company clarified that they comply with all provisions of labor legislation and provides adequate conditions for the execution of the work. Agropalma will present its evidence of compliance with the legislation on working conditions and all the necessary documentation to the collegiate. They are quite positive that they have ample chances of success and decision reform. We shall keep you posted on the outcome of the judicial process when it becomes available. T1 supplier #4: 26 Nov 2024 - Direct supplier requested PT ATA to commit to a recovery plan for the liabilities (2016 to 2024) for any HCV/HCS clearance. PT ATA has agreed to this in writing. FYI, the plasma development will support close to 1,800 smallholder farmers. 15 Aug 2024 - PT ATA has communicated that Onas Perkebunan regarding the HCV-HCS areas within the plasma area that need to be conserved & the possibility of alternative activities for the plasma smallholders as a result of reduced plasma areas if the HCV & HCS areas are to be conserved. This was rejected & the instructions were given to continue with the development of the plasma area. Communication was made with the Koperasi Plasma regarding the similar issue above & this was also rejected. They also mentioned that if PT ATA does not continue with the development, they would block their road access. Due to such, PT ATA has no option but to continue the development area for plasma smallholders. 19 Apr 2024 - The HCV/HCS assessments were conducted by Greener and submitted to HCVM in April 2023 and resubmitted in Aug. 2023. In Dec. 2023, the report was withdrawn for the following reasons: After several engagements with the local communities (4 smallholder cooperatives) that own the land, they rejected any plans for conservation of the HCV/HCS area. The local government has pressured PT ATA by closing the road access for the transportation trucks owned by PT ATA and have given clear targets to PT ATA to provide full allocation of the land for plasma smallholders by Dec 2024. A Memorandum of Understanding (MoU) was signed between PT ATA, the 4 smallholder cooperatives and the local government in Oct 2023 in which 2 years are given for PT ATA to clear the land to allocate for the plasma smallholder cooperatives and to resolve any conflicts in the process of the land clearance within that period. 5 Oct 2024 - PT ATA has clarified that they're committed to not clearing any land in 'no go' areas based on the HCV-HCS areas that have been identified by their consultants. The peer review is still ongoing. 10 Mar 2023 - The current update is that PT ATA has submitted their integrated HCV/HCS assessment report to HCVM Network on April 17th and is currently undergoing evaluation.
4	DTK opportunity Limited	Archipelago Timur Abadi	Environmental	Monitoring	2025	Mar	No link in Fuji H2 2024 mill list.
5	First Borneo	Ariana Utama Sawit	Environmental	Closed	2025	Mar	No link in Fuji H2 2024 mill list.
6	Nurdin Tambubolon Corporation (NT Corp)	Bangkit Giat Usaha Mandiri	Environmental	Monitoring	2025	Mar	Direct supplier has engaged but with no significant information from as meeting, only brainstorming on the case & commitment to follow up by them.
7	Sulaidy	Borneo Citra Persada Abadi	Environmental	Monitoring	2024	Nov	10 Sep 2024 - Direct supplier confirms that their supplier PT GGU is a trading company (meaning the purpose of its sourcing is not only for production) and that PT Agro Manunggal Setaras is not linked to direct supplier via PT GGU. PT AMS is not included in the PT GGU's TTP declaration submitted to direct supplier. As per direct supplier's request, PT GGU has carried out an investigation and concluded that there's been no link/flow between Smart and PT AMS. PT GGU management has also shared a statement letter stating confirmation that there has been no transaction of goods from PT AMS to direct supplier. 3 Sep 2024 - Engagement is still on going and now direct supplier has their DS Trading to accompany Grievance Unit in communicating the required document. PT GGU/LX Int'l is responsive by far and they confirmed will prepare the documents in near future. 15 Aug 2024 - Direct supplier's connection to this supplier is through the mills PT Parna Agromas & PT Tintin Boyak Sawit Makmur via PT Green Global Utama/LX International Corp. PT Green Global Utama/LX International Corp is a buyer of CPO from PT Agro Manunggal Setaras which is associated with Mr. Sulaidy. Investigations & engagements are still ongoing.
8	Sulaidy	Borneo Citra Persada Jaya	Environmental	Monitoring	2024	Dec	10 Sep 2024 - Direct supplier confirms that their supplier PT GGU is a trading company (meaning the purpose of its sourcing is not only for production) and that PT Agro Manunggal Setaras is not linked to direct supplier via PT GGU. PT AMS is not included in the PT GGU's TTP declaration submitted to direct supplier. As per direct supplier's request, PT GGU has carried out an investigation and concluded that there's been no link/flow between Smart and PT AMS. PT GGU management has also shared a statement letter stating confirmation that there has been no transaction of goods from PT AMS to direct supplier. 3 Sep 2024 - Engagement is still on going and now direct supplier has their DS Trading to accompany Grievance Unit in communicating the required document. PT GGU/LX Int'l is responsive by far and they confirmed will prepare the documents in near future. 15 Aug 2024 - Direct supplier's connection to this supplier is through the mills PT Parna Agromas & PT Tintin Boyak Sawit Makmur via PT Green Global Utama/LX International Corp. PT Green Global Utama/LX International Corp is a buyer of CPO from PT Agro Manunggal Setaras which is associated with Mr. Sulaidy. Investigations & engagements are still ongoing.
9	Sulaidy	Borneo Citra Persada Mandiri	Environmental	Monitoring	2024	Nov	10 Sep 2024 - Direct supplier confirms that their supplier PT GGU is a trading company (meaning the purpose of its sourcing is not only for production) and that PT Agro Manunggal Setaras is not linked to direct supplier via PT GGU. PT AMS is not included in the PT GGU's TTP declaration submitted to direct supplier. As per direct supplier's request, PT GGU has carried out an investigation and concluded that there's been no link/flow between Smart and PT AMS. PT GGU management has also shared a statement letter stating confirmation that there has been no transaction of goods from PT AMS to direct supplier. 3 Sep 2024 - Engagement is still on going and now direct supplier has their DS Trading to accompany Grievance Unit in communicating the required document. PT GGU/LX Int'l is responsive by far and they confirmed will prepare the documents in near future. 15 Aug 2024 - Direct supplier's connection to this supplier is through the mills PT Parna Agromas & PT Tintin Boyak Sawit Makmur via PT Green Global Utama/LX International Corp. PT Green Global Utama/LX International Corp is a buyer of CPO from PT Agro Manunggal Setaras which is associated with Mr. Sulaidy. Investigations & engagements are still ongoing.
10	First Borneo	Borneo International Anugerah	Environmental	Closed	2025	Mar	No link in Fuji H2 2024 mill list.
11	Bumitama Agri	Bukit Tunggal Jaya	Environmental	Monitoring	2025	Jan	Direct supplier got confirmation from grievance raiser that the active alert in PT KML estate only left 1 alert which is around 1 ha. Direct supplier will engage PT KML accordingly.
12	Lyman Agro Group	Bumi Agro Makmur	Environmental	Monitoring	2025	Mar	We have engaged our T1 supplier & are pending their response from further investigations.
13	Golden Agri-Resources/Sinar Mas	Bumi Sawit Permai	Social	Monitoring	2022	May	T1 supplier is aware of the Gecko report before it is published and has released several statements regarding the Gecko allegations. A summary of our direct supplier's response for PTALS: The smallholder's plantation initiative is a long and complex process that involves the sign-off and cooperation of the respective stakeholders: smallholders, government authority, etc. T1 supplier is operating in full compliance with the laws and regulations of Indonesia and is committed to the plasma initiative which they have been investing in other ways to speed up the process. PT Agrolستاني Sentosa: the smallholders are likewise participants and involved in the initiative, therefore the perception of the smallholders waiting for the company to develop the plasma smallholder's plantation made by Gecko is incorrect. The development was also delayed because the land allocated for plasma was found to be inconsistent with the government's land-use planning. T1 supplier, PT ALS, the community, and the government have identified another area and this requires modifying the legal process. The delay is in addition to the covid-related travel restrictions. They have also informed the local government of the requirement. As of 23 May: The HCV/HCSA assessment for PT Agro Lestari Sentosa in Gunung Mas was completed and at the moment, and they are conducting NPP internal verification. T1 supplier hopes to pass the RSP0 procedures by the end of 2022 and finalize the plasma agreement with the communities.
14	Pasifik Agrosentosa (PAS)	Cipta Usaha Sejati	Environmental	Monitoring	2024	Jun	T1 supplier #1: 14 Aug 2024 - PT CUS has shared their maps with direct supplier which identifies the HCS & HCV areas as well as plasma area allocated for smallholders. As it stands, direct supplier does not see any issues with non-compliance. PT CUS is not agreeable to share the maps being direct supplier. 28 Jun 2024 - PT CUS conducted a HCV assessment in Sep 2010 & a HCS assessment in Sep 2016. The land clearance was conducted inside the PT CUS concession & is allocated for plasma smallholders. The land clearance & planned clearance does not include any HCV/HCS areas. T1 supplier #2: 26 Aug 2024 - The land in question is not official Indonesian forest & does not overlap with HCV/HCS areas as assessed in 2021. The land was a former rubber estate since 2008 (opened by community). Pasifik Agrosentosa has submitted the area for RSP0 NPP, pending updates. 31 Jul 2024 - Supplier shared that this is for plasma development that is outside their HCV/HCS area. Direct supplier is following up to obtain further evidence & explanation from supplier. T1 supplier #3: 10 Sep 2024 - Direct supplier confirms that their supplier PT GGU is a trading company (meaning the purpose of its sourcing is not only for production) and that PT Agro Manunggal Setaras is not linked to direct supplier via PT GGU. PT AMS is not included in the PT GGU's TTP declaration submitted to direct supplier. As per direct supplier's request, PT GGU has carried out an investigation and concluded that there's been no link/flow between Smart and PT AMS. PT GGU management has also shared a statement letter stating confirmation that there has been no transaction of goods from PT AMS to direct supplier. 3 Sep 2024 - Engagement is still on going and now direct supplier has their DS Trading to accompany Grievance Unit in communicating the required document. PT GGU/LX Int'l is responsive by far and they confirmed will prepare the documents in near future. 15 Aug 2024 - Direct supplier's connection to this supplier is through the mills PT Parna Agromas & PT Tintin Boyak Sawit Makmur via PT Green Global Utama/LX International Corp. PT Green Global Utama/LX International Corp is a buyer of CPO from PT Agro Manunggal Setaras which is associated with Mr. Sulaidy. Investigations & engagements are still ongoing.
15	Sulaidy	Citra Palma Peristiwa (Kutai Barat)	Environmental	Monitoring	2024	Sept	10 Sep 2024 - Direct supplier confirms that their supplier PT GGU is a trading company (meaning the purpose of its sourcing is not only for production) and that PT Agro Manunggal Setaras is not linked to direct supplier via PT GGU. PT AMS is not included in the PT GGU's TTP declaration submitted to direct supplier. As per direct supplier's request, PT GGU has carried out an investigation and concluded that there's been no link/flow between Smart and PT AMS. PT GGU management has also shared a statement letter stating confirmation that there has been no transaction of goods from PT AMS to direct supplier. 3 Sep 2024 - Engagement is still on going and now direct supplier has their DS Trading to accompany Grievance Unit in communicating the required document. PT GGU/LX Int'l is responsive by far and they confirmed will prepare the documents in near future. 15 Aug 2024 - Direct supplier's connection to this supplier is through the mills PT Parna Agromas & PT Tintin Boyak Sawit Makmur via PT Green Global Utama/LX International Corp. PT Green Global Utama/LX International Corp is a buyer of CPO from PT Agro Manunggal Setaras which is associated with Mr. Sulaidy. Investigations & engagements are still ongoing.
16	Sulaidy	Citra Palma Peristiwa (Mahakam Ulu)	Environmental	Monitoring	2024	Sept	10 Sep 2024 - Direct supplier confirms that their supplier PT GGU is a trading company (meaning the purpose of its sourcing is not only for production) and that PT Agro Manunggal Setaras is not linked to direct supplier via PT GGU. PT AMS is not included in the PT GGU's TTP declaration submitted to direct supplier. As per direct supplier's request, PT GGU has carried out an investigation and concluded that there's been no link/flow between Smart and PT AMS. PT GGU management has also shared a statement letter stating confirmation that there has been no transaction of goods from PT AMS to direct supplier. 3 Sep 2024 - Engagement is still on going and now direct supplier has their DS Trading to accompany Grievance Unit in communicating the required document. PT GGU/LX Int'l is responsive by far and they confirmed will prepare the documents in near future. 15 Aug 2024 - Direct supplier's connection to this supplier is through the mills PT Parna Agromas & PT Tintin Boyak Sawit Makmur via PT Green Global Utama/LX International Corp. PT Green Global Utama/LX International Corp is a buyer of CPO from PT Agro Manunggal Setaras which is associated with Mr. Sulaidy. Investigations & engagements are still ongoing.
17	Sulaidy	Citra Palma Peristiwa 2	Environmental	Monitoring	2024	Jul	T1 supplier #1: 31 Jul 2024 - Direct supplier confirms that the mill (Parna Agromas) linked to the case is no longer in their supply chain since 2020. T1 supplier #2: 10 Sep 2024 - Direct supplier confirms that their supplier PT GGU is a trading company (meaning the purpose of its sourcing is not only for production) and that PT Agro Manunggal Setaras is not linked to direct supplier via PT GGU. PT AMS is not included in the PT GGU's TTP declaration submitted to direct supplier. As per direct supplier's request, PT GGU has carried out an investigation and concluded that there's been no link/flow between Smart and PT AMS. PT GGU management has also shared a statement letter stating confirmation that there has been no transaction of goods from PT AMS to direct supplier. 3 Sep 2024 - Engagement is still on going and now direct supplier has their DS Trading to accompany Grievance Unit in communicating the required document. PT GGU/LX Int'l is responsive by far and they confirmed will prepare the documents in near future. 15 Aug 2024 - Direct supplier's connection to this supplier is through the mills PT Parna Agromas & PT Tintin Boyak Sawit Makmur via PT Green Global Utama/LX International Corp. PT Green Global Utama/LX International Corp is a buyer of CPO from PT Agro Manunggal Setaras which is associated with Mr. Sulaidy. Investigations & engagements are still ongoing.
18	First Borneo	Equator Sumber Rezeki	Environmental	Closed	2025	Mar	No link in Fuji H2 2024 mill list.
19	Fangiono Agro Plantation Group (FAP Agri)	Fangiono Agro Plantation (Kebun East)	Environmental	Closed	2024	May	18 Jul 2024 - Direct supplier informed that FAP is unable to share the HCV-HCS report. FYI, the HCV-HCS assessment was conducted by Forestry Faculty of IPB & HCSA consultant in 2017 who are listed as registered practitioners on HCVM & HCSA website. 26 Jun 2024 - Based on T1 engagement with PT FAP Agri, they are currently conducting land clearing for plantation development. They also clarified that they have conducted HCV-HCS assessment & the land clearing is being carried out in Go Area.

Fuji Oil Grievance List

as of April 2025

20	Coporation Dinant	Group	Social	Monitoring	2025	Feb	<p>T1 supplier #1 20 Feb 2025 - Coporacion DINANT is part of direct supplier's continuous improvement program with Proforest. This program includes regular engagement to ensure ongoing progress to address any areas needing improvement to comply with our Human Rights and Environmental Policy, as well as Supplier Code of Conduct. Direct supplier has actively engaged with DINANT and is closely assessing and monitoring this situation. Dinant has expressed its willingness to communicate as it addresses the allegations in the Romero Initiative report as well as the additional issues raised. Direct supplier is conducting a thorough investigation. Until there is a clearer understanding of how DINANT will address these allegations, and within what timeframe, direct supplier has decided to place all new purchases with this supplier on hold. In the coming weeks, direct supplier's primary focus will be on advancing this investigation, strengthening our engagement with DINANT, and supporting the development of an action plan to address any violations and non-compliances that may be identified. Additionally, direct supplier will refer this case to a grievance panel, which reviews and discusses the investigation findings, and determines the next steps.</p> <p>T1 supplier #2 21 Feb 2025 - Dinant has published an official response and has firmly rejected the unfounded allegations made in the report. On the 1st of July, OR wrote an unfounded complaint against Dinant alleging non-compliances with Article 2.1.1 of the German Supply Chain Due Diligence Act (LISG). Dinant strongly rejects the false and misleading allegations made against the company and underlines their commitment to respecting human rights. Since 2022, Dinant has maintained full membership of the Voluntary Principles on Security and Human Rights (VPSHR), the highly esteemed international initiative that promotes standards for how organizations vet, recruit, and train security men and women, and how they engage peacefully and transparently with local communities. Dinant is the first Honduran company and the first agribusiness in the world to join the VPSHR for implementing international best practices on security and human rights. This membership was a process that started in 2021 when Dinant took the decision to begin benchmarking its operations against these principles. Improving the professional capabilities and performance of its security team is a priority, and for this reason, Dinant has trained 100% of its Security Officers in the Voluntary Principles of Security and Human Rights Program, which includes undertaking regular risk assessments, improving relations between Public and Private Security Forces, including interaction with its security providers, as well as strictly following the rules on the use of force. In the past year, Dinant has trained 251 people, plus those from different local authorities and more than 1,000 community members.</p> <p>With reference to the allegations of violence, Dinant has requested the government of Honduras to speed up investigations to clarify all allegations of crimes. The allegation that Dinant was or is involved in murder is entirely baseless. In numerous statements, Dinant has consistently expressed its full willingness to collaborate with the justice system whenever required. It has also committed to providing necessary support to independent observers and mediators in the conflict. Dinant has been recognized as one of the largest employers in Bajo Aguan, and during its more than 60 years of existence, Dinant has stood up for being a company that generates well-being and opportunities in the communities of its area of influence. The Bajo Aguan region in Honduras is an area that has had a land conflict in the last decade where the entire population has been severely affected. The presence of organized criminal groups complicates the situation, as these groups reportedly exploit the region's instability for their purposes, contributing to a climate of fear and insecurity. In response to rising violence, the Honduran government declared several areas a state of emergency in various regions, implementing measures to combat gang activities. Currently, 20,555 hectares of oil palm are invaded in Honduras, 45% of which are legitimately owned by Dinant. The palm sector is not the only one that has been affected by these invasions. According to COHEP, the land invasion has increased by 15% in the past year with other affected sectors such as sugar cane, banana, pineapple, and shrimp. Dinant has lost the total control of 9,338 hectares, 19% of them for more than 5 years ago, 35% over approximately 2 years ago and 4,291 hectares last year. The total hectares trespassed correspond to 57% of the total oil palm plantations legitimately owned by Dinant. As evidence of Dinant's commitment to peacefully resolving conflict situations, it is noteworthy that during a period of illegal land invasions, more than a decade ago, Dinant opted for a tripartite solution. It sold 3,962.5 hectares of its legitimately recognized property to the trespassers, who subsequently purchased the land with the assistance of a government supported loan. Dinant clarified that it has consistently adhered to the law and has formally requested the national government to resolve the land conflict in Bajo Aguan expeditiously. Dinant has submitted legitimate land titles to the national authorities and is awaiting the completion of all necessary legal procedures by the State to address and resolve the issue of illegal land seizures. Dinant emphasized its commitment to working with the Honduran Government, NGOs, civil societies, and financial institutions to find a peaceful and just resolution to the situation in the Aguan and the Lein regions. Dinant consistently urges for a constructive dialogue and collaboration to achieve sustainable solutions for the region, respecting the rights of all individuals, respecting private property, and complying with all laws.</p>
21	Astra Agro Lestari	Group	Social	Monitoring	2024	Jun	<p>AAL 15 Mar 2025 - Supplier updated us on the implementation of their action plan & achievements in the 1st semester (Jul - Dec 2024). 2 Jan 2024 - A timebound action plan has been developed for PT LTT, MMG & ANA based on findings in ENS final verification report & inputs from stakeholders (available on AAL website). Reports of the implementation of action plan has also been published in Sep & Nov 2024. 16 Jul 2024 - Supplier released a statement responding to FoE & WALHI report. They emphasize that they & all subsidiaries operate by applicable laws & policies in Indonesia. They also have not undertaken any expansion or new land clearing since the formal implementation of their sustainability policy in 2015. They stated that limitations in data resources used in the report has resulted in inaccurate & info that does not reflect actual conditions.</p> <p>T1 supplier #1 24 Jul 2024 - Direct supplier does not source from the 3 companies mentioned in report (PT Mamuang, PT Lestari Tani Teledan & PT Agro Nusa Abadi) but does source from AAL at group level. Since the original report has been published in 2022, direct supplier has engaged with AAL management on the issue & recorded on their grievance dashboard. Direct supplier acknowledges that AAL has made significant efforts to respond to allegations raised by FoE since 2022. With the recent report published in June 2024, AAL provided direct supplier with information about its joint statement with ENS detailing AAL's action plan as a follow-up on their 3rd party verification report. Direct supplier will continue its engagement with AAL & monitor progress.</p> <p>T1 supplier #2 13 Aug 2024 - Direct supplier recognize that AAL management has been taking active steps towards resolving the grievance impacting PT Mamuang which includes the action plan published in June 2024. However, based on findings from latest traceability info, direct supplier has discovered that PT Letawa has been sourcing FFB from PT Mamuang. AAL is also unable to take measures to stop sourcing from said plantation. As such, direct supplier's management has taken position to stop sourcing from PT Letawa. 30 Jul 2024 - Direct supplier's position remains that they will investigate and verify on their end if there are any implicated mills and/or plantations to take the necessary action if NDFPE non-compliance is found. They do not take an immediate group suspension approach. 25 Jul 2024 - Direct supplier has stopped sourcing from PT Mamuang, PT Lestari Tani Teledan, PT Agro Nusa Abadi & PT Paang-aya since 2022. They will continue to monitor the other mills for potential NDFPE non-compliance. Until they identify & verify the allegations of non-compliance, they will continue to source from other Astra mills.</p> <p>T1 supplier #3 24 Jul 2024 - Direct supplier states that their Astra has a plan for their long-term improvements & significant progress has been seen in the past 1.5 years in terms of Astra's transparency as well. In Astra's published action plan, they have put specific actions on engaging with communities that were not able to be engaged before, that shows a continuation & extension of an FPIC implementation. Direct supplier is not planning to suspend a supplier with positive transformation unless the supplier fails to make progress or no willingness to improve.</p> <p>T1 supplier #4 18 Sep 2024 - As per an update from AAL, they have engaged a third party, EcoNusantara, to engage with WALHI at both local (Sulawesi) and national levels, while Robertbridge, a global sustainability advisor, was in communication with Friends of the Earth. Direct supplier encourages AAL to continue publishing periodic updates for the progress of the action plan.</p>
22	Oleofreos S.A.S	Group	Environmental & Social	Monitoring	2024	Nov	<p>Direct supplier has limited influence & no direct contact with Oleofreos, no capacity to gather information. However, direct supplier is fully aligned with the principles & policies of RSPO & Brazil legislation regarding the defense of Human Rights and that it is totally against all types of abuse and deprivation of rights of local and traditional communities, as registered in their responsible sourcing policy. Direct supplier intends to monitor the situation & progress of decisions on this case on the RSPO Complainants Portal. As for 2025 supply base, direct supplier does not have plan to purchase palm oil products from Colombia.</p>
23	Haci Enterprise Sdn Bhd	Haci Petta (Lawas) Sdn Bhd	Environmental	Monitoring	2024	Dec	<p>We have engaged our T1 supplier & are pending their response from further investigations.</p>
24	Samsung Group	Inceda Estate 1 & 2	Social	Monitoring	2022	Apr	<p>According to direct supplier, Inceda is part of Samsung CAT group, not GAMMA group, PT Inceda had obtained all mandatory permits including HGU certificates ranging from 1991 to 1999 long before the Ministerial Decree for the forest area was enacted in 2016. T1 supplier has enrolled PT Inceda in their traceability programme. Expect them to achieve 100% TTP in 2022.</p>
25	Fanjono family	Inti Kebun Sawit	Environmental	Monitoring	2024	Aug	<p>First Resources has no relationship with CAA or its subsidiary PT Inti Kebun Sawit. First Resources has not purchased any palm oil products from, nor entered into any other transactions with CAA.</p>
26	Eagle High Plantations	Jaya Mandiri Sukses	Environmental	Invalid	2025	Jan	<p>T1 supplier #1 10 Feb 2025 - It is outside PT JMS management & there is limited visibility on the "uncertified" supply based. Since the alerts flagged are outside HGU based on alert location provided, direct supplier has suggested to drop the case. 6 Feb 2025 - Public information from audit report of Bangkai Mill (PT JMS) aligns with the statement of PT JMS on declared maps. 31 Jan 2025 - Direct supplier's engagement with the management confirmed that the alert falls outside its legal framework (HGU). PT JMS also stated their commitment to not source from those alert area in particular & from deforestation area in general.</p> <p>T1 supplier #2 26 Mar 2025 - A surat keterangan from the Kepala Desa Perian states that the cleared area was conducted by the Perian community & the land is owned by them. 6 Feb 2025 - Based on 6 points of ground verification obtained & concession maps, the findings were that the clearance took place outside of PT JMS HGU area & was conducted by local communities (land owners) from the Perian desa. 53 ha was cleared in total & the land cover prior to clearance was shrubs, mixed farmland & some isolated fruit trees.</p>
27	Djohan Brothers Investindo	Kalimantan Agro Pusaka	Environmental	Monitoring	2023	Jul	<p>28 Feb 2025 - Due to sensitivity of sharing legal ownership documents and prohibition by the Indonesian government, an alternative evidence in the form of a direct statement signed with duty stamp by Pak Rahaban which states he owns the land. Also present are witnesses who understand the history of land ownership & the letter is signed & stamped by the local village head together. 26 Nov 2024 - Direct supplier has shared documents that may justify the ownership both legal & policy regarding KAP. 4 Mar 2024 - Latest evidence report from PT KAP which revising their mixed past violation into correct one. Mentioned clearance is located outside of PT KAP concession, neither part of conservation area as well. Since abandoned in years, it has turned into shrub before the clearance. It belongs to Bp Rahaban - community of Desa Padaan, Kec. Teluk Batang, cleared for agricultural purposes and continues. Internal effort conducted by PT KAP is socialisation to community to avoid fire-burning. 3 Oct 2023 - That clearance approx. 13 hectares is located outside of PT Kalimantan Agro Pusaka boundary. Suppliers are very committed to NDFPE which have been implemented since 2016. Ground verification found that neither the area is peat nor a forest, with acid sulfate soil and classified as former fields with light vegetation (shrub) without any wood trees.</p>
28	Tianjin Julong	Kalimantan Lestari Mandiri	Environmental	Monitoring	2025	Feb	<p>We have engaged our T1 supplier & are pending their response from further investigations.</p>
29	Feltra Bhd	Kampung Baba	Environmental	Invalid	2025	Jan	<p>Based on Fuji's 3rd party deforestation analysis report, Desa Talasi is verified 100% deforestation free. Deforestation alert has not been detected under our satellite monitoring service (including Desa Talasi mill). Additionally, the village is located 150km away from the mill which does not seem feasible for FFB source to be delivered to said mill.</p>
30	Agriha Sneh Perdana	Karya Bogaluhuma	Environmental	Monitoring	2023	Jul	<p>Direct supplier to establish this case as there has been no response from this supplier throughout 3rd reminder by Q4 2023. Fuji to be notified.</p>
31	Dharma Satya Nusantara	KARYA PRIMA AGRO SEJAHTERA (DSN 7)	Environmental	Monitoring	2025	Jan	<p>We have engaged our T1 supplier & are pending their response from further investigations.</p>
32	Shin Yang Group/Sarawak Oil Palms Bhd	Linrau Mewah Sdn Bhd (Kenaban Estate)	Environmental	Monitoring	2024	Sept	<p>23 Aug 2024 - Seraya POM does not receive FFB from external sources, 100% of their supply comes from their own estate. They also do not have any replanting program in place. Seraya Industri does operate under the land title of Benta Wawasan with Benta acting as the licensee & receiving monthly royalties from them. However, in terms of management, they are completely separate entities. Seraya Industri operates an oil palm plantation covering 12,000 ha & runs 1 oil palm mill. 31 Jan 2025 - During the assessment in 2014, the consultant decided that the particular area was not determined as HCV & HCS. The management decided not to develop the area at that time but later down the line decided to develop the area with guidance of this assessment. 24 Jan 2025 - After direct supplier's engagement with PT LIL again, they still consistent with the last confirmation that this case occurred within "Non-HCV HCS Area" which can translate that as "Go Area" to be developed. PT LIL once again emphasize the clarification that the flagged case falls outside of HCV/HCS area. Keeping in mind that the assessment of HCV and HCS done by the management was on 2014 and 2015 which during that period of time those 2 assessment went not only as "luxury" activity but also showing a strong commitment of management towards sustainability and responsibility. Further review on the concept of HCV or HCS assessment, the HCV and HCS assessment that already done still valid and does not need any further "re-assessment". Based on the guidance that publicly available, direct supplier noted that the re-assessment process only applied when the management unit intend to develop new plantation outside the current legal framework that they already had. It should apply for example case like the expansion of HGU with the new proposed area. 28 Oct 2024 - PT Loka Indah Lestari formerly known as PT Sawindo Cemerlang, admits that clearance is at their Go Area (non HCV & HCS) - both assessments were conducted between 2014 - 2015.</p>
33	Kencana Agri Ltd	Loka Indah Lestari	Environmental	Monitoring	2025	Mar	<p>T1 supplier #1 21 Jul 2023 - Based on last internal record & PT MIK verification report 2022, this clearance was confirmed to be outside of PT MIK legal boundaries. Integrated HCV/HCS study has been conducted with Daemeter consulting. However, upon further checks the status has been deemed unsatisfactory & they're required to resubmit improved analysis by deadline stated by HCV Network's reviewer. Meanwhile, they've also released their official commitment of NDFPE in their sustainability policy. However, as the report refers to event in Q4 2022, direct supplier is clarifying on the latest clearance during Q2 2023 as well.</p> <p>T1 supplier #2 28 Jul 2023 - PT MIK have submitted their integrated HCV/HCS assessment in Feb 2023. However, as the result was "unsatisfactory", they have resubmitted their assessment in Jul 2023 & is currently on track.</p>
35	Fanjono family	Merauke Sugar Group.	Environmental	Monitoring	2025	Jan	<p>We have engaged our T1 supplier & are pending their response from further investigations.</p>
36	Julong Group	Mulia Agro Utama	Environmental	Invalid	2025	Mar	<p>PT Mulia Agro Utama is not a business entity under the Julong Group management and has not been since December 2022. There are currently 4 existing entities based in Kalimantan under the Julong Group management: PT Graha Inti Jaya - Central Kalimantan, PT. Palmira Utama - South Kalimantan, PT. Putra Bangoran Berau - South Kalimantan, PT. Berau Kencana - West Kalimantan.</p>
37	Geinting Plantations Berhad	Mulia Oil Mill	Environmental	Monitoring	2025	Jan	<p>We have engaged our T1 supplier & are pending their response from further investigations.</p>
38	Jhoinlin Group	Multi Sarana Agro Mandiri	Environmental	Closed	2025	Feb	<p>PO100000319 (Gunung Ara Mill) belongs to SD Guthrie and certified as RSPO MB, and based on direct supplier's review, Gunung Ara Mill does not supply from PT. Multi Sarana Agro Mandiri. SD Guthrie has published Grievance Register on their website and stated that they are no longer sourcing from Jhoinlin Group since June 2024.</p>
39	NSS Group	Nusantara Sawit Perada	Environmental	Invalid	2025	Feb	<p>Based on the field verification and the evidence provided, the allegation of the alert deforestation falls on the outside of conservation area and was converted from community rubber plantation area.</p>
40	NSS Group	Nusantara Sawit Perada	Environmental	Monitoring	2025	Mar	<p>We have engaged our T1 supplier & are pending their response from further investigations.</p>
41	Sulady	Palmdade Agrossia Lestari Makmur	Environmental	Monitoring	2024	Aug	<p>T1 supplier #1 31 Jul 2024 - Direct supplier confirms that the mill (Parma Agromas) linked to the case is no longer in their supply chain since 2020.</p> <p>T1 supplier #2 10 Sep 2024 - Direct supplier confirms that their supplier PT GGU is a trading company (meaning the purpose of its sourcing is not only for production) and that PT Agro Manunggal Seteras is not linked to direct supplier via PT GGU. PT AMS is not included in the PT GGU's TTP declaration submitted to direct supplier. As per direct supplier's request, PT GGU has carried out an investigation and concluded that there's been no link/flow between Smart and PT AMS. PT GGU management has also shared a statement letter stating confirmation that there has been no transaction of goods from PT AMS to direct supplier. 3 Sep 2024 - Engagement is still on going and now direct supplier has their DS Trading to accompany Grievance Unit in communicating the required document. PT GGU/LX Int'l is responsive by far and they confirmed will prepare the documents in near future. 15 Aug 2024 - Direct supplier's connection to this supplier is through the mills PT Parana Agromas & PT Tintin Boyko Sawit Makmur via PT Green Global Utama/LX International Corp. PT Green Global Utama/LX International Corp is a buyer of CPO from PT Agro Manunggal Seteras which is associated with Mr. Sulady. Investigations & engagements are still ongoing.</p>
42	Payung Mitrajaya Mandiri	Payung Mitrajaya Mandiri	Social	Monitoring	2025	Jan	<p>PT PMM issued a company statement of their standing position regarding the human right violation. PT PMM clarified publicly (Press Conference) that all allegations of human right violation towards PT PMM were not true. PT PMM committed to comply with all legal procedure and working closely with police office to settle down all the accusation.</p>
43	DTK opportunity Limited	Permata Lestari Jaya	Environmental	Monitoring	2024	Aug	<p>We have engaged our T1 supplier & are pending their response from further investigations.</p>

Fuji Oil Grievance List

44	Multi Prima Entakai	Permatatihajau Sarana	Environmental	Monitoring	2024	Nov	<p>17 Feb 2025 - Direct supplier is still trying to engage with MPE regularly but no significant response from management. The case has been categorized as high priority by direct supplier & they will escalate the case for higher level engagement.</p> <p>28 Nov 2024 - Latest checking on new alert (2024/10/16-31 coordinate: 0.058101, 111.248410) is still in the neighbouring as the previous alert for the period 2024/02/15-30, 0.05677225, 111.24955966. While last previous report from MPE Group sent, explained that field verification results of land clearing was carried out by the community and will remain continue to become an oil palm plantation.</p> <p>2 Aug 2024 - Supplier has shared evidence report providing clarity on 2023 & Q2 2024 allegations. It states that the land will be converted into oil palm plantations by local community from Desa Tamiang Kapuas. So far, the company has advised the community to not clear the forest by burning.</p> <p>8 Mar 2024 - Direct supplier shares that this supplier seems reluctant to the issue & visit. Direct supplier is now escalating it into higher status beyond ordinary deforestation violation.</p> <p>2 Jan 2024 - MPE postponed field visit to Feb.</p> <p>25 Oct 2023 - The join-visit has been rescheduled to Dec.</p> <p>19 Sep 2023 - Direct supplier is arranging a tentative join-field visit to alert location by early Nov, in between their audit & certification schedule.</p> <p>24 Aug 2023 - Direct supplier has been in contact with the representatives of company & they require more time to do field verification.</p>
45	Pinago Utama Tbk	Pinago Utama	Environmental	Monitoring	2024	Jan	<p>The land clearing occurred within the local community's farm. The company has no management control over the areas identified in the alert.</p> <p>Stakeholder</p> <p>17 Jul 2024 - Fuji Oil's satellite monitoring partner shared that the deforestation observed is located outside the HGU of PT PMM. The deforestation land parcels appear to be clearings carried out by cooperatives (koperasi). However, it is unknown whether the cooperatives are connected to PT PMM without a field verification.</p>
46	NSS Group	Prasetya Mitra Muda	Environmental	Invalid	2024	Jul	<p>T1 supplier (#1)</p> <p>19 Jul 2024 - The land development carried out by PT PMM was due to micromiscommunication. PT PMM management has stated that they will have a commitment to moratorium for area outside HGU but still in area in its control. Further HCV/HCS assessment for area outside HGU to be conducted, area inside HGU has already undergone a peer-reviewed HCV/HCS study. Land development will resume after the HCV/HCS study is completed. PT PMM will be responsible for the cleared area through a recovery plan program.</p>
47	Austindo Nusantara Jaya	Putera Manunggal Perkasa	Environmental	Monitoring	2025	Jan	<p>We have engaged our T1 supplier & are pending their response from further investigations.</p>
48	Rimbunan Hijau Group	Rimbunan Sawit Bhd/R.H. Plantations (Selangor Estate)	Environmental	Monitoring	2025	Jan	<p>We have engaged our T1 supplier & are pending their response from further investigations.</p>
49	Jalan Abesin Limited	Sawit Sukses Sejahti	Environmental	Closed	2025	Mar	<p>Internal Fuji check</p> <p>25 Mar 2025 - Mentioned mill connection of Anugerah Langkat Makmur 2 (PO1000014636) is not in Fuji H2 2024 mill list.</p> <p>Supplier Engagement</p> <p>10 Mar 2025 - A supplier also confirms that PT Anugerah Langkat Makmur 2 (Palm Oil Mill PO1000014636) and PT Sawit Sukses Sejahti (PT SSS) are not part of their suppliers.</p> <p>T1 supplier (#1)</p> <p>7 Jun 2024 - Grievances on Serjaya Industri was not related to palm oil operations. Supplier has initiated investigation on this case since Aug 2020 & have since deploy their own sustainability team to conduct ground verification in 2021 based on the documentation that their supplier provided & confirmed that the area was indeed cleared for timber tree planting. Serjaya Industri is the contractor & management company of the estate & is owned by Innoprise Plantation Berhad.</p> <p>T1 supplier (#2)</p> <p>6 Sep 2024 - Further conversation with the COO of Benta Wawasan, Mr. Julzam Molondoi clarifies that Benta Wawasan has no authority to influence or direct the estate development activities of Serjaya Industri Sdn Bhd. Benta Wawasan has no direct control over the oil palm development activities conducted by Serjaya. While Innoprise Corporation is a common shareholder in both Benta Wawasan and Innoprise Plantations, the shareholding structure of Serjaya Industri is complex, with other shareholders are playing equal significant roles. However, there are additional shareholding factors that limit Benta Wawasan's capacity to pursue further investigation in this matter, particularly the intricate shareholding structure & its political sensitivity. Hence, direct supplier will stop pursuing further on this grievance investigation.</p> <p>23 Aug 2024 - Seraya POM does not receive FFB from external sources, 100% of their supply comes from their own estate. They also do not have any replanting program in place. Serjaya Industri does operate under the land title of Benta Wawasan with Benta acting as the licensee & receiving monthly royalties from them. However, in terms of management, they are completely separate entities. Serjaya Industri operates an oil palm plantation covering 12,000 ha & runs 1 oil palm mill.</p> <p>T1 supplier (#3) [Update extracted from direct supplier's ineligible grievance list]</p> <p>19 Nov 2024 - Direct supplier initiated an investigation on the Innoprise case since August 2020, and the investigation concluded that the land development was not related to their oil palm operations. Their land development activities were related to timber tree planting, mainly the timber species Laran (Neolamarckia cadamba). During the course of investigation, Innoprise has submitted comprehensive documents for review, including: (1) Detailed concession maps showing planting blocks, in shapefile format. (2) The Sabah Forestry Department (SFD) approved Annual Work Plans (this is a formal document required to be submitted to SFD annually and shows the planned work in relation to both their timber and oil palm operations) (3) Innoprise's field visit reports, including ground and drone photos of random selected points to show condition on the ground. In November 2021, when Malaysian authorities eased its Covid-19 movement control restrictions, direct supplier deployed a technical team, consisting of conservation, GIS and plantation sustainability experts to carry out field verification. The team has visited the area to verify the condition on the ground. Drones were deployed for photo/video taking where the area is not easily accessible due to lack of roads. The outcome of the field visit is consistent with Innoprise's clarification where the area was indeed cleared for Laran tree planting.</p>
50	Innoprise Plantations Berhad/Yayaan Sabah	Serjaya Industri Sdn Bhd (Gunung Rara Estate)	Environmental	Invalid	2024	Dec	<p>T1 supplier (#1)</p> <p>7 Jun 2024 - Grievances on Serjaya Industri was not related to palm oil operations. Supplier has initiated investigation on this case since Aug 2020 & have since deploy their own sustainability team to conduct ground verification in 2021 based on the documentation that their supplier provided & confirmed that the area was indeed cleared for timber tree planting. Serjaya Industri is the contractor & management company of the estate & is owned by Innoprise Plantation Berhad.</p> <p>T1 supplier (#2)</p> <p>6 Sep 2024 - Further conversation with the COO of Benta Wawasan, Mr. Julzam Molondoi clarifies that Benta Wawasan has no authority to influence or direct the estate development activities of Serjaya Industri Sdn Bhd. Benta Wawasan has no direct control over the oil palm development activities conducted by Serjaya. While Innoprise Corporation is a common shareholder in both Benta Wawasan and Innoprise Plantations, the shareholding structure of Serjaya Industri is complex, with other shareholders are playing equal significant roles. However, there are additional shareholding factors that limit Benta Wawasan's capacity to pursue further investigation in this matter, particularly the intricate shareholding structure & its political sensitivity. Hence, direct supplier will stop pursuing further on this grievance investigation.</p> <p>23 Aug 2024 - Seraya POM does not receive FFB from external sources, 100% of their supply comes from their own estate. They also do not have any replanting program in place. Serjaya Industri does operate under the land title of Benta Wawasan with Benta acting as the licensee & receiving monthly royalties from them. However, in terms of management, they are completely separate entities. Serjaya Industri operates an oil palm plantation covering 22,000 ha & runs 1 oil palm mill.</p> <p>T1 supplier (#3) [Update extracted from direct supplier's ineligible grievance list]</p> <p>19 Nov 2024 - Direct supplier initiated an investigation on the Innoprise case since August 2020, and the investigation concluded that the land development was not related to their oil palm operations. Their land development activities were related to timber tree planting, mainly the timber species Laran (Neolamarckia cadamba). During the course of investigation, Innoprise has submitted comprehensive documents for review, including: (1) Detailed concession maps showing planting blocks, in shapefile format. (2) The Sabah Forestry Department (SFD) approved Annual Work Plans (this is a formal document required to be submitted to SFD annually and shows the planned work in relation to both their timber and oil palm operations) (3) Innoprise's field visit reports, including ground and drone photos of random selected points to show condition on the ground. In November 2021, when Malaysian authorities eased its Covid-19 movement control restrictions, direct supplier deployed a technical team, consisting of conservation, GIS and plantation sustainability experts to carry out field verification. The team has visited the area to verify the condition on the ground. Drones were deployed for photo/video taking where the area is not easily accessible due to lack of roads. The outcome of the field visit is consistent with Innoprise's clarification where the area was indeed cleared for Laran tree planting.</p>
51	Innoprise Plantations Berhad/Yayaan Sabah	Serjaya Industri Sdn Bhd (Imbak Estate)	Environmental	Monitoring	2024	Dec	<p>T1 supplier (#1)</p> <p>7 Jun 2024 - Grievances on Serjaya Industri was not related to palm oil operations. Supplier has initiated investigation on this case since Aug 2020 & have since deploy their own sustainability team to conduct ground verification in 2021 based on the documentation that their supplier provided & confirmed that the area was indeed cleared for timber tree planting. Serjaya Industri is the contractor & management company of the estate & is owned by Innoprise Plantation Berhad.</p> <p>T1 supplier (#2)</p> <p>6 Sep 2024 - Further conversation with the COO of Benta Wawasan, Mr. Julzam Molondoi clarifies that Benta Wawasan has no authority to influence or direct the estate development activities of Serjaya Industri Sdn Bhd. Benta Wawasan has no direct control over the oil palm development activities conducted by Serjaya. While Innoprise Corporation is a common shareholder in both Benta Wawasan and Innoprise Plantations, the shareholding structure of Serjaya Industri is complex, with other shareholders are playing equal significant roles. However, there are additional shareholding factors that limit Benta Wawasan's capacity to pursue further investigation in this matter, particularly the intricate shareholding structure & its political sensitivity. Hence, direct supplier will stop pursuing further on this grievance investigation.</p> <p>23 Aug 2024 - Seraya POM does not receive FFB from external sources, 100% of their supply comes from their own estate. They also do not have any replanting program in place. Serjaya Industri does operate under the land title of Benta Wawasan with Benta acting as the licensee & receiving monthly royalties from them. However, in terms of management, they are completely separate entities. Serjaya Industri operates an oil palm plantation covering 22,000 ha & runs 1 oil palm mill.</p> <p>T1 supplier (#3) [Update extracted from direct supplier's ineligible grievance list]</p> <p>19 Nov 2024 - Direct supplier initiated an investigation on the Innoprise case since August 2020, and the investigation concluded that the land development was not related to their oil palm operations. Their land development activities were related to timber tree planting, mainly the timber species Laran (Neolamarckia cadamba). During the course of investigation, Innoprise has submitted comprehensive documents for review, including: (1) Detailed concession maps showing planting blocks, in shapefile format. (2) The Sabah Forestry Department (SFD) approved Annual Work Plans (this is a formal document required to be submitted to SFD annually and shows the planned work in relation to both their timber and oil palm operations) (3) Innoprise's field visit reports, including ground and drone photos of random selected points to show condition on the ground. In November 2021, when Malaysian authorities eased its Covid-19 movement control restrictions, direct supplier deployed a technical team, consisting of conservation, GIS and plantation sustainability experts to carry out field verification. The team has visited the area to verify the condition on the ground. Drones were deployed for photo/video taking where the area is not easily accessible due to lack of roads. The outcome of the field visit is consistent with Innoprise's clarification where the area was indeed cleared for Laran tree planting.</p>
52	Innoprise Plantations Berhad/Yayaan Sabah	Serjaya Industri Sdn Bhd (Labau Estate)	Environmental	Monitoring	2024	Dec	<p>T1 supplier (#1)</p> <p>7 Jun 2024 - Grievances on Serjaya Industri was not related to palm oil operations. Supplier has initiated investigation on this case since Aug 2020 & have since deploy their own sustainability team to conduct ground verification in 2021 based on the documentation that their supplier provided & confirmed that the area was indeed cleared for timber tree planting. Serjaya Industri is the contractor & management company of the estate & is owned by Innoprise Plantation Berhad.</p> <p>T1 supplier (#2)</p> <p>6 Sep 2024 - Further conversation with the COO of Benta Wawasan, Mr. Julzam Molondoi clarifies that Benta Wawasan has no authority to influence or direct the estate development activities of Serjaya Industri Sdn Bhd. Benta Wawasan has no direct control over the oil palm development activities conducted by Serjaya. While Innoprise Corporation is a common shareholder in both Benta Wawasan and Innoprise Plantations, the shareholding structure of Serjaya Industri is complex, with other shareholders are playing equal significant roles. However, there are additional shareholding factors that limit Benta Wawasan's capacity to pursue further investigation in this matter, particularly the intricate shareholding structure & its political sensitivity. Hence, direct supplier will stop pursuing further on this grievance investigation.</p> <p>23 Aug 2024 - Seraya POM does not receive FFB from external sources, 100% of their supply comes from their own estate. They also do not have any replanting program in place. Serjaya Industri does operate under the land title of Benta Wawasan with Benta acting as the licensee & receiving monthly royalties from them. However, in terms of management, they are completely separate entities. Serjaya Industri operates an oil palm plantation covering 22,000 ha & runs 1 oil palm mill.</p> <p>T1 supplier (#3) [Update extracted from direct supplier's ineligible grievance list]</p> <p>19 Nov 2024 - Direct supplier initiated an investigation on the Innoprise case since August 2020, and the investigation concluded that the land development was not related to their oil palm operations. Their land development activities were related to timber tree planting, mainly the timber species Laran (Neolamarckia cadamba). During the course of investigation, Innoprise has submitted comprehensive documents for review, including: (1) Detailed concession maps showing planting blocks, in shapefile format. (2) The Sabah Forestry Department (SFD) approved Annual Work Plans (this is a formal document required to be submitted to SFD annually and shows the planned work in relation to both their timber and oil palm operations) (3) Innoprise's field visit reports, including ground and drone photos of random selected points to show condition on the ground. In November 2021, when Malaysian authorities eased its Covid-19 movement control restrictions, direct supplier deployed a technical team, consisting of conservation, GIS and plantation sustainability experts to carry out field verification. The team has visited the area to verify the condition on the ground. Drones were deployed for photo/video taking where the area is not easily accessible due to lack of roads. The outcome of the field visit is consistent with Innoprise's clarification where the area was indeed cleared for Laran tree planting.</p>
53	Innoprise Plantations Berhad/Yayaan Sabah	Serjaya Industri Sdn Bhd (Lokan Estate)	Environmental	Monitoring	2025	Jan	<p>T1 supplier (#1)</p> <p>7 Jun 2024 - Grievances on Serjaya Industri was not related to palm oil operations. Supplier has initiated investigation on this case since Aug 2020 & have since deploy their own sustainability team to conduct ground verification in 2021 based on the documentation that their supplier provided & confirmed that the area was indeed cleared for timber tree planting. Serjaya Industri is the contractor & management company of the estate & is owned by Innoprise Plantation Berhad.</p> <p>T1 supplier (#2)</p> <p>6 Sep 2024 - Further conversation with the COO of Benta Wawasan, Mr. Julzam Molondoi clarifies that Benta Wawasan has no authority to influence or direct the estate development activities of Serjaya Industri Sdn Bhd. Benta Wawasan has no direct control over the oil palm development activities conducted by Serjaya. While Innoprise Corporation is a common shareholder in both Benta Wawasan and Innoprise Plantations, the shareholding structure of Serjaya Industri is complex, with other shareholders are playing equal significant roles. However, there are additional shareholding factors that limit Benta Wawasan's capacity to pursue further investigation in this matter, particularly the intricate shareholding structure & its political sensitivity. Hence, direct supplier will stop pursuing further on this grievance investigation.</p> <p>23 Aug 2024 - Seraya POM does not receive FFB from external sources, 100% of their supply comes from their own estate. They also do not have any replanting program in place. Serjaya Industri does operate under the land title of Benta Wawasan with Benta acting as the licensee & receiving monthly royalties from them. However, in terms of management, they are completely separate entities. Serjaya Industri operates an oil palm plantation covering 22,000 ha & runs 1 oil palm mill.</p> <p>T1 supplier (#3) [Update extracted from direct supplier's ineligible grievance list]</p> <p>19 Nov 2024 - Direct supplier initiated an investigation on the Innoprise case since August 2020, and the investigation concluded that the land development was not related to their oil palm operations. Their land development activities were related to timber tree planting, mainly the timber species Laran (Neolamarckia cadamba). During the course of investigation, Innoprise has submitted comprehensive documents for review, including: (1) Detailed concession maps showing planting blocks, in shapefile format. (2) The Sabah Forestry Department (SFD) approved Annual Work Plans (this is a formal document required to be submitted to SFD annually and shows the planned work in relation to both their timber and oil palm operations) (3) Innoprise's field visit reports, including ground and drone photos of random selected points to show condition on the ground. In November 2021, when Malaysian authorities eased its Covid-19 movement control restrictions, direct supplier deployed a technical team, consisting of conservation, GIS and plantation sustainability experts to carry out field verification. The team has visited the area to verify the condition on the ground. Drones were deployed for photo/video taking where the area is not easily accessible due to lack of roads. The outcome of the field visit is consistent with Innoprise's clarification where the area was indeed cleared for Laran tree planting.</p>
54	Sulaidy	Setia Agro Abadi	Environmental	Monitoring	2025	Jan	<p>10 Sep 2024 - Direct supplier confirms that their supplier PT GGU is a trading company (meaning the purpose of its sourcing is not only for production) and that PT Agro Manunggal Selaras is not linked to direct supplier via PT GGU. PT AMS is included in the PT GGU's TTP declaration submitted to direct supplier. As per direct supplier's request, PT GGU has carried out an investigation and concluded that there's been no link/flow between Smart and PT AMS. PT GGU management has also shared a statement letter stating confirmation that there has been no transaction of goods from PT AMS to direct supplier.</p> <p>5 Sep 2024 - Engagement is still ongoing and now direct supplier has their DS Trading to accompany Grievance Unit in communicating the required documents. PT GGU/LX INT is responsive by far and they confirmed will prepare the documents in near future.</p> <p>15 Aug 2024 - Direct supplier's connection to this supplier is through the mills PT Parua Agromas & PT Tinin Boya Sawit Makmur via PT Green Global Utama/LX International Corp. PT Green Global Utama/LX International Corp is a buyer of CPO from PT Agro Manunggal Selaras which is associated with Mr. Sulaidy. Investigations & engagements are still ongoing.</p>
55	Rimbunan Hijau Group	Subur Tiara Holdings Berhad/Tiara Mesra Sdn Bhd	Environmental	Monitoring	2024	Nov	<p>We have engaged our T1 supplier & are pending their response from further investigations.</p>
56	Oriental Holdings Bhd	Sumatera Sawit Lestari	Environmental	Invalid	2023	Jul	<p>T1 supplier (#1)</p> <p>18 Aug 2023 - Direct supplier does not source from PT Sumatera Sawit Lestari. Based on the coordinates provided in EQ report & their GIS analysis, the clearance is in the APL area - outside of any HCV or HCS areas.</p> <p>T1 supplier (#2)</p> <p>12 Mar 2024 - Supplier is now conducting HCV riparian evaluation of Sungai Tebatang in terms of disconnecting the alleged alert location, together with their consulting assessor (CV Greener). PT SSL is attempting to update the actual geolocation as well as clarifying inaccurate past delineation</p> <p>8 Mar 2024 - Direct supplier sent reminder asking for the most up-to-date information which indicates connection to the alert as well as their official document in terms of their internal conservation data evaluation due to mismatch baseline.</p> <p>3 Oct 2023 - The location belongs to PT Sumatera Sawit Lestari & no fire occurred at that location. Results of overlaying deforestation indication areas with land cover maps resulting from a study by their HCV consultant (CV Greener), there is no forest land cover. There are only oil palm plantations, thickets, bushes & mixed rubber plantations. This area is not included in the HCV conservation area that has been determined by the HCVRN. On the overlay map between the AOI deforestation indications & the HCV there is an overlap for the HCV riverbanks, the river position does not really match the HCV reference point. For the HCV itself, they still maintain it according to the actual river point in the field. On the HCV overlay map, they also display landcover study results from the HCV consultants.</p> <p>24 Jun 2023 - There is no significant progress from them and direct supplier is still trying to get them connected. Direct supplier's next plan is to elevate this case to the higher up discussion to explore another option on how can connect to them and also to explore the commercial involvement in there.</p> <p>13 Jun 2024 - Still no response from supplier. Direct supplier has put into red-notice & communicated with their trading team.</p> <p>12 Feb 2024 - Direct supplier to escalate this case as there has been no response from this supplier throughout 3rd reminder by Q4 2023. Fuji to be notified.</p>
57	Capella Group	Swarna Nusa Sentosa 2	Environmental	Monitoring	2024	Aug	<p>13 Jun 2025 - There is no significant progress from them and direct supplier is still trying to get them connected. Direct supplier's next plan is to elevate this case to the higher up discussion to explore another option on how can connect to them and also to explore the commercial involvement in there.</p>

Fuji Oil Grievance List

as of April 2025

58	Ta Ann Group	Ta Ann Pelita Durin Plantation Sdn Bhd	Environmental	Monitoring	2025	Mar	T1 supplier (#1) 6 Jun 2024 - This is a JV with the state government agency Pelita, and for the community's social economy development - we expect more of such detection to arise from this concession as participants of the Pelita project may unilaterally develop these areas themselves without waiting for Ta Ann. The broader issue is also stated many times by DOPPA President, Napoleon Ningkos about native people's rights to develop their own NCR lands, in light of the EU DR. Unfortunately, T1 supplier unable to ascertain whether the detected clearings are legitimate for palm cultivation or otherwise as they do not have direct commercial relationship with Ta Ann nor do they want to assert that native people should be forced to be in compliance with NDPE commitments.
59	Ta Ann Group	Ta Ann Pelita Ngermah Sdn Bhd (Pelita Kanowit Blok C)	Environmental	Monitoring	2024	Jul	Part of a state government project which involves the local community as well. If the local community do not want to be part of the project, the Pelita project will exclude them. The company has ceased all land clearing in early 2019. No new land clearing has been conducted by the company since then. According to our direct supplier, the clearing is done by the community. We have asked for maps showing where are the NCR lands but however, due to the nature sensitivity of the project, they were unable to share with external stakeholder.
60	Fangjono Agro Plantation Group (FAP Agri)	Tirta Madu Sawit Jaya	Environmental	Monitoring	2025	Mar	We have engaged our T1 supplier & are pending their response from further investigations.
61	Ihoinlin Group	Tanas Hutao Mandiri	Environmental	Closed	2025	Jan	No link in Fuji's HI 2024 mill list
62	Panca Eka Group	Uniereraya	Environmental	Monitoring	2025	Mar	T1 supplier (#1) 6 Aug 2024 - Direct supplier has received confirmation from supplier that clearance in peatland is confirmed so they have put Panca Eka Group on their no-buy list. The company does not seem to implement any SWO as well. Direct supplier will inform internally about this to ensure Panca Eka Group is not entering the supply chain from other third parties.
63	Sin Heng Chan (Malaya) Bhd	Urun Plantations Sdn Bhd	Environmental	Closed	2024	Jun	22 Jan 2025 - Despite SOPB's continuous engagements, Urun Plantations has failed to provide any further updates. As a result, SOPB has made the decision to suspend Urun Plantations from their supply chain with immediate effect, effective 13 Jan 2025. 29 Oct 2024 - UPSB shared their sustainability policy. UPSB shared that in 2020 they commenced a comprehensive replanting program in order to redevelop the estate to achieve higher land productivity with latest oil palm seedlings & higher yields per ha. The expansion of existing plantation took place in stages from 2001 - 2014. In addition, UPSB encountered unresolved land issues from local communities who had been using the area for shifting cultivation for agriculture use for more than 50 years. Having recently settled all local community issues under a free, prior, informed consent (FPIC) process together with multi-stakeholder consultation, UPSB is proceeding to replant the area as the surviving palm density is very low. Via a Settlement Agreement 2007 with the Village Committee of Long Urun comprising of 15 long houses, UPSB has agreed to allocate a Settlement Area of 1,400 acres (550 hectares) for local community usage. 24 Apr 2024 - SOPB had a meeting engagement with UPSB personnel on 28 March-24 at Bintulu. SOPB shared with UPSB LUC analysis from 2020 - 2023 & summary of HCV assessment review. Direct supplier still waiting for updates from them regarding the HCV Assessment, deforestation liability, and the issuance of the stop-work order. UPSB still needs to share their NDPE policy publicly, map of UPSB's planted area & map of 650ha resettlement area set aside. 12 Mar 2024 - HCV/HCS assessment report has been shared. As for the LUCA, it is still pending. 6 Nov 2023 - SOPB's sustainability department is currently conducting a LUCA analysis to precisely determine the extent of land clearance, based on the most recent shapefile provided by UPSB. As of now, there have been no formal discussion between SOPB and UPSB regarding acknowledgement of liability for the land cleared 160ha; due to the lack of clarity surrounding on whether UPSB has contravened the NDPE commitment. SOPB is still investigating and verifying the additional information shared by UPSB. Based on internal observation and findings from SOPB, these areas are yet to be planted with oil palm. The plan for new planting development established from the license to develop honoured by the Sarawak's state government. Nonetheless, SOPB is unsure of the decision by the management of UPSB whether or not to conduct new planting within this concession. Nothing has been heard so far. While direct supplier is waiting for additional information from UPSB, they have insisted SOPB to convey to UPSB that a "stop work order" is a must until and unless the HCV/HCS assessment is completed and verified before further development. 2 Oct 2023 - According to the director of Asia Oil Pte Ltd (SOPB trading arm in SG), a meeting was convened on 25 May at SOPB HQ with UPSB to address the raised concerns following SOPB's established Supplier Engagement Procedure. UPSB, duly represented by senior management, Plantation Director, and General Manager, responded positively to the inquiries, expressing their commitment to fulfilling SOPB's requirements as a valued supplier. During the meeting, UPSB provided clarity on their MSPO certification and affirmed that their clearing activities are conducted within legal parameters, confined to their concession area and aligned with an approved Environmental Management Plan (EMP) sanctioned by the Sarawak State Government. UPSB willingly shared the requisite information and documents pertaining to the allegations, substantiating their response. Furthermore, SOPB reiterated one of their ODPSP requirements, which is to conduct HCV / HCSA assessments prior to any new plantings to UOPB and they had taken note on this and will bring it up to their higher management regarding the conduction of HCV/HCSA assessments. Lastly, UPSB has signed SOPB's Supplier Code of Conduct (SCOC) on 7/6/23.
64	Fajar Bazury Group	Usaha Semesta Jaya	Environmental	Closed	2024	Aug	PT LSI have issued a Stop Work Order/ SWO and committed to conducting an HCV-HCS assessment before conducting any further land clearing. Unfortunately, the SWO is not publicly available to be viewed.
65	Lenny, MBA, Ms. Dr.	Watu Gede Utama	Environmental	Closed	2024	Aug	T1 supplier (#1) 12 Sep 2024 - WGU clarified that the land clearing was carried out by local community using heavy equipment owned by a local public figure. PT WGU has proactively taken efforts to communicate with the community to prevent further land clearing within the company's concession. In addition, the company has also completed the process of taking over the land while waiting for the HCV-HCS assessment to be completed. The HCV-HCS assessment is currently under peer review process. 28 Jun 2024 - Direct supplier confirms that moratorium statement is still valid as per WGU management. As for their HCV/HCS assessment, it is still in progress & expected to be completed in early Oct 2024. 28 May 2024 - Based on T1 supplier's engagement with the supplier, the supplier has confirmed that the land clearing was carried out by the local community within the company's concession. PT WGU has proactively taken efforts to communicate with the community to prevent further land clearing within the company's concession. External stakeholder 6 Jun 2024 - Stakeholder has shared investigation findings that the clearing appears large-scaled & corporate linked. Clearings are observed up to river banks & terracing are observed in undulating areas; where this is unlikely to be carried out by smallholders or local communities. T1 supplier (#3) 9 Aug 2024 - An update from WGU mentions that roughly remaining 48.58 ha clearance are confirmed by community of Gampong Krueg Seumayam, Kecamatan Darul Makmur, Kabupaten Nagan Raya. Meanwhile, WGU is currently conducting integrated HCV-HCS assessment by Remark-Asia while moratorium is still ongoing. 15 Jul 2024 - Alert was confirmed as land preparation activity located at Gampong Alue Rambot by community of Dusun Mergati, Gampong Krueg Seumayam - is inside their HGU. The supplier is still committed to their moratorium.
66	Sin Tek Huat (STH)	Wira Usahatama Lestari	Environmental	Monitoring	2024	Aug	20 Feb 2025 - Direct supplier is still in communication with the supplier & have limited information to update. PT WUK have just completed their soil sample survey based on 3 points that were tested within their concession. Based on the outcome of the assessment and lab testing of the 3 samples obtained from locations within PT. Wira Usahatama Lestari, the soil samples were not peat. Direct supplier is still gathering further information and will revert when there is clearer information regarding the deforestation alert. 24 Sep 2024 - STH group is currently conducting internal investigation (field verification) on the allegations raised.

Disclaimer: This list reports all cases received in Q1 2025, active cases in the previous quarter and last 3 years.